



# Montfort Care Early Intervention Centre

## INTERNAL REPORT (July-September 2021)

Amidst the concerns and the challenges that have surfaced with the COVID-19 pandemic, Montfort Care programs found creative and successful ways to use technology to ensure access to the resources and services needed by the children and families that we serve.

### Awareness Program

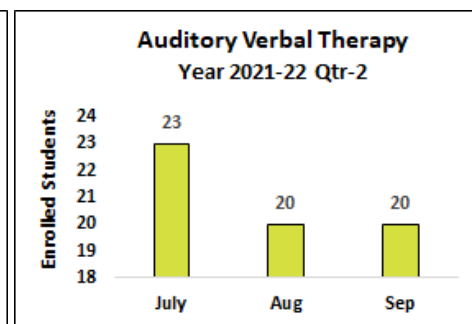
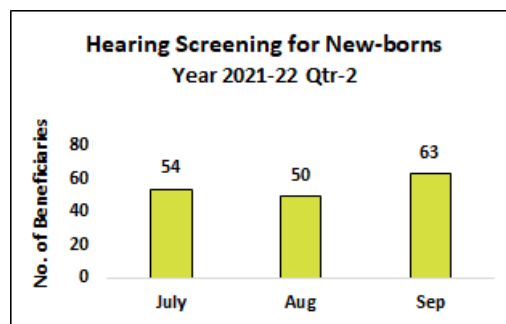
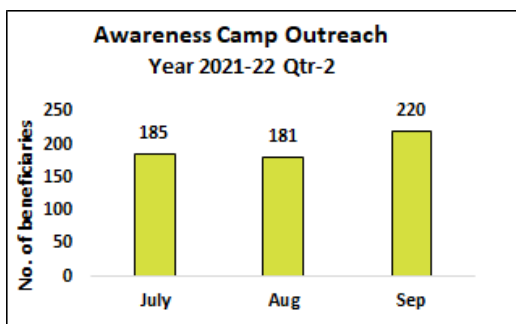
We conducted camps . Imparting awareness on Hearing health and our sessions emphasises on the importance of early detection and intervention for better chances of marked progress. **586** direct beneficiaries, we connected online/Offline with a varied batch of school teachers, professors, NGOs and medical professionals

### Hearing Screening

Due to the Pandemic and lockdown imposed by the government, we ensured our Audiologists are vaccinated. We screened **167** children and didn't find any hearing Impaired new born. In our effort to create reach and build awareness we have collaborated with govt. hospitals to assess hearing loss of the new -born from the coming quarter

### Auditory Verbal Therapy

AVT sessions for all **20** students are tailor made, specific exercises are designed and goals are set. Our students were assessed after the first quarter. They show marked progress and increased level of engagement. Due to Covid we felt the need to increase peer interaction. We introduced online group therapy.



## Workshops and Trainings



Induction program, introduction to HR policies, manuals, process standardization.



Internal training on skill and competency development. Individual Goals and Key performance responsibilities



Ongoing Program on Capacity Building with Credit Suisse

## Mobile Application



### User-friendly app to provide AVT and ST to children with profound hearing loss.

AVT Care is an easy app designed for guiding parents to provide Auditory-Verbal Therapy to their children. This App serves as an additional resource for parents of children with hearing loss who want to help them converse orally. The App is freely accessible and can be used by a large group of population. The App is available in 3 major languages- **English, Hindi, and Marathi**. The App is very well-organized such that, it is divided into 3 sections- Home, Therapy, and Progress. The App is systematically divided into various levels that are arranged in a hierarchy based on a child's development. The Parents can get a plethora of activities and resources to practise with their child at home. Parents can have real-life experiences of AVT sessions by viewing the therapy videos available at various levels and also have numerous Tips at each level to help them in therapy. The App allows the parents and caregivers to track their child's progress after every interval to determine where the child is. The App also allows you to contact professionals at Montfort Care EIC for any additional support and guidance. Finally, this App is a one-stop solution for all your Auditory Verbal Therapy-related doubts.

**AVT Care can serve as additional support for professionals like Audiologists, Auditory Verbal Therapists, and LSLS Certified Therapists.**

**Parents/Professionals can install AVT Care application from the Play store**

**Click on the link to experience it - <https://youtu.be/lt-n8fPvmdE>**

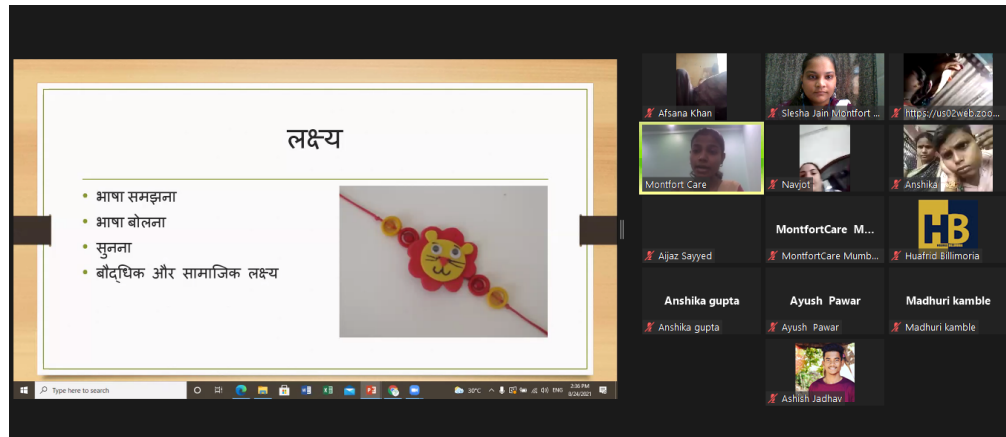
## Fact File

Hearing loss is becoming a growing concern so for the first time WHO made a **World Report on hearing 2021**, few points to ponder over

- By 2050 nearly 2.5 billion people are projected to have some degree of hearing loss and at least 700 million will require hearing rehabilitation.
- Over 1 billion young adults are at risk of permanent, avoidable hearing loss due to unsafe listening practices.
- Nearly 80% of people with disabling hearing loss live in low- and middle-income communities

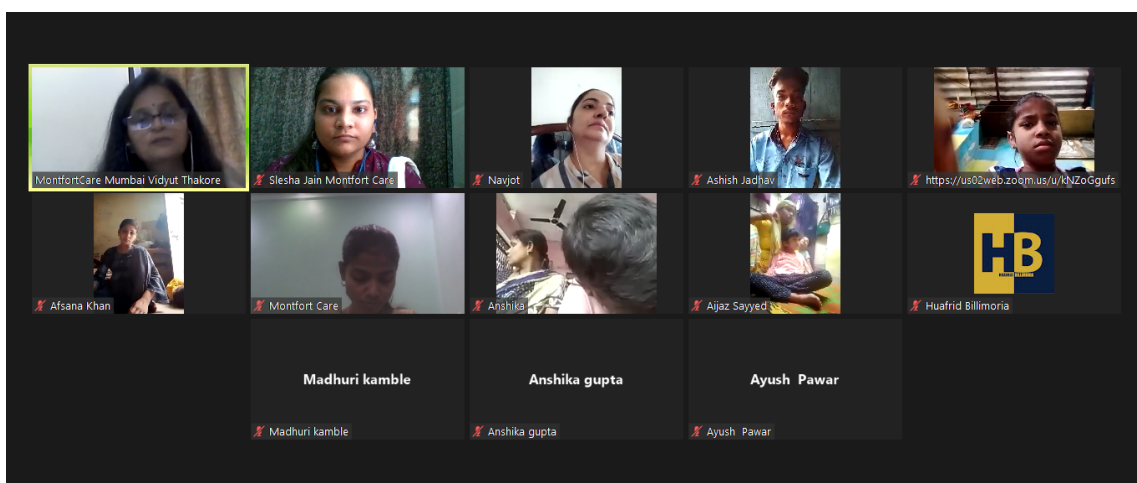
## Group Therapy

All the children were brought together for an online group activity. We introduced a theme for each activity keeping in mind the goals set with parents. The occasion of **Independence Day** as well as **Rakhsha Bandhan** was celebrated. One hour of learning with their friends infused pure joy, the happiness and excitement was prevalent. Looking at the wonderful response we have made it a monthly activity.



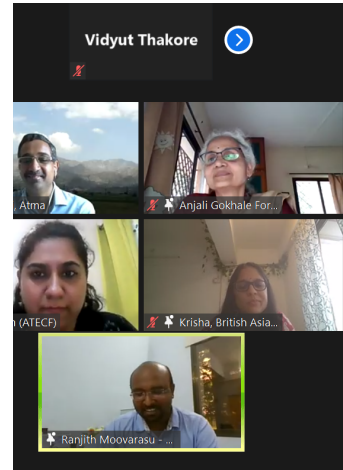
## Parent Orientation Program

A parent orientation program was conducted by the Montfort Care team. The aim was to make parents, **"partners in progress"**. The philosophy behind an orientation program was to expose the parents to the need for a language stimulating environment for the hearing-impaired children so that the hearing-impaired children acquire natural language. We familiarized them with the rules and regulations of the Centre, teaching methodologies, aids, and support available for them. We coached the family members in visual and communication strategies, success expectations from their children. The session was quite stimulating and reinforced parents with enthusiasm and positivity.



## Knowledge Partner

This year the Atma Open House showcased the power of capacity building in transforming social enterprises. Panelists from the Forbes Marshall Foundation, A.T.E Chandra Foundation, British Asian Trust, and Montfort Care were invited to share their experiences. **Ranjith Moovarasu SG**, our **Founder Director** shared his rich hands-on experience and knowledge. His story of struggles challenges faced and eventually, triumphs were very inspiring and motivating for the audience. It was a very encouraging and stimulating fundraising program for our knowledge partner Atma.



## Volunteer Engagement

Montfort Care in the last year has made transformative changes in volunteer engagement processes. Montfort Care has always believed in collaborating with volunteers for its effective support, the joy of connecting with people with diverse competencies, and bringing in a positive difference to all. Volunteers help NGOs to keep the operating cost rationalised and they also help to spread the good work we do and share fresh innovative approaches.

Last few months, We at Montfort Care have worked on designing an effective **Volunteer Engagement Program**. The three important parameters of our volunteer engagement program are Recruitment, Retention, and Recognition (3R)

**1. Recruitment:** For attracting and screening potential volunteers, we were-

- Specific (About the Job, KRA, Qualifications, etc)
- Gave work-appropriate titles (like Design Volunteer, Outreach Volunteer, etc)
- Described Impact (Were clear on their contribution and its impact which could be defined and measured)

**2. Retention:**

- Volunteer onboarding
- Mentoring
- Resource sharing
- Internal training and
- Volunteer Engagement Monthly sheet was made.

**3. Recognition**

- Personalised Onboarding
- Acknowledgement of volunteer milestones achieved

## Diagnostic Tests



**Audiologist counseling parents for Audiological Interventions**



**Audiologist conducting ABR test**



**Audiologist performing Otoscopy**

This quarter we conducted **4 Otoscopic examinations, 2 Behavioural Tests, 3 ABR and OAE** hearing screenings. The auditory brainstem response (ABR) or BERA test tells us how the inner ear, called the cochlea, and the brain pathways for hearing are functioning. The ABR test is used as a diagnostic tool for a more definitive diagnosis of hearing loss. The test can be performed in **children as young as few months old to older children**. It can either be done in natural sleep or under sedation as no active participation is required from the child.

The test is highly sensitive; nearly all children born with significant congenital hearing deficits could be detected using ABR.

At Montfort Care we have the best instruments and set up for ABR wherein the child and caregiver both can be at ease and comfortable for the test.

## Get to know our team



**Ranjith Moovarasu SG  
Founder & Director**



**Vidyut Thakore  
Program Coordinator**



**Rohini Lamture  
AVT Therapist**



**Slesha Jain  
Audiologist**



**Judeline Rodridues  
Program Supervisor**



**Ashish Jadhav  
Social Worker**